

CERTIFICATE

Management System as per ISO/IEC 20000-1: 2011

In accordance with TÜV AUSTRIA procedures, it is hereby certified that

softone
more than software

Softone Technologies S.A.
8, Achileos & L. Katsoni str.
GR-176 74 ATHENS, GREECE

Applies an IT Service Management System in line with the above Standard for the following Scope

«SOFTONE TECHNOLOGIES» IT SERVICE MANAGEMENT SYSTEM SUPPORTS THE IMPLEMENTATION, RELEASE AND CUSTOMER SUPPORT SERVICES OF CLOUD AND ON-PREMISES SERVICES, TO CUSTOMERS WORLDWIDE, FROM THE ATHENS HEADQUARTERS, IN ACCORDANCE WITH THE SERVICE CATALOGUE.

Certificate Registration No.: **01814002**

Valid until: 2020-12-28
Initial certification: 2014-10-29



Haralabos Ageloudis
Head of Management Systems & Products Certification Division
Certification Body
at TÜV AUSTRIA

Athens, 2017-12-21

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification procedures and is subject to regular surveillance audits.

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