



# CERTIFICATE



## Management System as per ISO/IEC 20000-1: 2018

In accordance with TÜV AUSTRIA procedures, it is hereby certified that



**SOFT ONE TECHNOLOGIES S.A.**  
**8, Achilleos & L. Katsoni Str.**  
**GR-176 74 KALLITHEA, GREECE**

Applies an IT Service Management System in line with the above Standard for the following Scope

**SOFTONE TECHNOLOGIES IT SERVICE MANAGEMENT SYSTEM SUPPORTS THE IMPLEMENTATION, RELEASE AND CUSTOMER SUPPORT SERVICES OF CLOUD AND ON-PREMISES SERVICES, TO CUSTOMERS WORLDWIDE, FROM THE ATHENS HEADQUARTERS, IN ACCORDANCE WITH THE SERVICE CATALOGUE.**

Certificate Registration No.: **01814002**

Valid until: 2023-12-28

Initial certification: 2014-10-29

Maria Agapitou  
Head of Management Systems & Products Certification Division

Certification Body  
at TÜV AUSTRIA

Athens, 2020-12-29

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification procedures and is subject to regular surveillance audits.

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